



RECRUITMENT FOR PEAK SEASON DATABASE ENHANCEMENT

APPLICANTS TO INDICATE SPECIFIC POSITION APPLIED FOR ON EMAIL SUBJECT LINE

MINIMUM QUALIFICATION REQUIRED FOR ALL POSITIONS:

- Matric/Grade 12

POSITIONS

1. CASHIERS

Brief description of the job

Responsible for the daily activities of selling and up-selling Durban Marine Park various products and services.

Minimum Requirements:

- Cashiering experience of six (6) months or more
- Cash handling
- Willingness to work on weekends and Public Holidays
- Customer service orientated
- Physically fit (Able to stand for long hours)

2. CHEF, WAITRON, RUNNERS, HOSTESS AND BARTENDER

Brief description of the job

To coordinate customer food and beverage orders within the restaurant.

Minimum Requirements:

- 6 months general restaurant experience
- Customer service orientated
- Physically fit (Able to stand for long hours)
- Willingness to work on weekends and public Holidays

Tel: +27 (0) 328 8000 | Fax: +27 (0) 328 8090 | 1 King Shaka Avenue | Point | Durban | 4001 | P.O. Box 38416 | Point | 4069

Durban Marine Theme Park SOC Limited Trading as uShaka Marine World | Reg: 2001/020025/30 | Vat: 4370211205

Non- Executive Directors: Prof. AT Nzama (Chairperson) | Mr R Turner | Mr LS Gabela | Mr SS Ngcobo | Dr P Dala | Ms H Mamabolo | Ms NT Mabaso | Ms DG Hoorzuk | Mr PB Mthembu

Executive Director: Mr Ndabezitha Khoza (CEO) | Ms Lungisile Khumalo (CFO)

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3. **SECURITY OFFICERS**

Brief description of the job

The Security Officer is responsible for ensuring safety to all guests, visitors, tenants and staff entering uShaka Marine World, the safety of uShaka Marine World property and to promote and maintain guest relations at uShaka Marine World.

Minimum Requirements

- PSIRA certificate (Grade C)
- 6 months general security experience
- Physical fit
- Customer orientated
- Good communication skills

4. **CLEANERS AND SCULLERS**

Brief description of the job

Responsible for consistently providing the highest levels of cleanliness and hygiene by providing a scheduled and reactive cleaning service on a day to day basis in all areas of the Park.

Minimum Requirements

- Previous experience in Cleaning
- Physically fit to carry equipment and to clean the park including sweeping, mopping, scrubbing, strip and seal or vacuum and deep cleaning.



5. SWITCHBOARD OPERATOR / RECEPTIONIST

Brief description of the job

Receives calls, determine nature of call –direct calls to office staff or alternatively if a guest to assist guests with queries/information. Assist guests arriving at Reception to meet with office staff etc.

Minimum Requirements

- Previous experience in switch board operation.
- Computer or office management certificate

6. STOREKEEPER

Brief description of the job

To ensure the proper receiving and dispatching of stock

Minimum Requirements

- Previous experience in stock keeping
- Physically fit to carry equipment and to clean the storerooms.

7. MASCOT/IN-HOUSE ENTERTAINER AND ENTERTAINMENT ASSISTANT

Brief description of the job

The Entertainment entertainers are brand ambassadors of uShaka Marine World who provide the Park with unmatched family entertainment, in the form of being a mascot.

Minimum Requirements

- Providing guests with unmatched family entertainment and services i.e. shows, parades, and speciality acts

Personal Attributes

- Customer service orientated
- Good communication skills
- Procedural adherence

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- Is punctual and time conscious
- Possesses a willingness to learn
- Works independently and is focused

8. GUEST INFORMATION OFFICER

Brief description of the job

To provide an efficient, professional, courteous service in areas of contact with guests at Guest Information Kiosk, Welcome Center, Show stadiums and throughout uShaka Marine World.

Minimum Requirement

- Previous experience in a customer service environment

Personal Attributes

- Good problem solving skills
- Good communication skills
- People orientation
- Work on weekends and Public Holidays
- Ability to perform under pressure

9. AQUARIUM DIVERS & SLIDE ATTENDANTS

Brief description of the job

Temporary employee will be responsible for the cleaning of the pools and safeguarding of guest within the waterpark.

Minimum Requirement

- Ability to swim
- Physically fit (Able to stand for long hours)
- Willingness to work on weekends and public Holiday
- Ability to ensure safety of guest by preventing and responding to emergencies.

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Preferred Requirements

- Lifeguard experience
- First aid level 1
- Open water certificate

Preference will be given to employees from the designated groups in line with the provisions of the Employment equity Act, No. 55 of 1998 and any amendments thereto, uShaka Marine World's internal recruitment policy as well as uShaka's employment equity plans .

The organisation reserves the right not to appoint.

OPENING DATE FOR APPLICATIONS: 19th September 2023

CLOSING DATE FOR APPLICATIONS: 26th September 2023

All applications, accompanied by an up-to-date detailed CV, should be forwarded to the HR Department: uShaka Marine World by e-mail, to: peakseasonrecruitment@ushakamarineworld.co.za

APPLICANTS TO INDICATE SPECIFIC POSITION APPLIED FOR ON SUBJECT LINE

Due to large number of responses anticipated correspondence will be limited to shortlisted candidates.

At uShaka Marine World we are committed to protecting your privacy and to ensure that your personal information is collected and processed, lawfully and transparently in compliance to the eight (8) conditions POPI Act. By submitting your information/details, you consent to the processing of your information by uShaka Marine World for the fulfilment of their obligations towards you.

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